



Pre-Arrival to First Day



Centre Information

EC Montreal

1610 St. Catherine Street West, Suite 401,

Montreal, Quebec, H3H 2S2, Canada

[See Inside](#)

Phone number: [+1 514 939 9911](tel:+15149399911)

Emergency Number:

(For use outside of office hours only)

[+1 514 947 1030](tel:+15149471030)

Opening Hours

Monday	08:30 – 16:00
Tuesday	08:30 – 16:00
Wednesday	08:30 – 16:00
Thursday	08:30 – 16:00
Friday	08:30 – 16:00
Saturday	Closed
Sunday	Closed
Office hours	08:30 – 16:00



Arrival

Arrival at Airport

(All students under 18 years old must book return airport transfers if arriving and departing between 8:00pm and 8:00am).

I want an EC airport transfer, can I arrive at any time?

If you have booked accommodation with EC you must arrive at the airport between 08:00 and 20:00. Late/early arrivals may be asked to book alternative accommodation

What information do I need to give to book an airport transfer?

Please provide your flight number, arrival time, terminal and airport of origin – minimum 2 weeks in advance.

Who will I meet at the airport?

You will meet an EC transportation representative holding an EC Montreal welcome sign after you exit through the glass doors after customs/ immigration.

What should I do if I cannot find the EC representative?

If you cannot see the EC representative, just call +1 514 947 1030 (from the information desk or a mobile phone). A useful phrase to use: Hi, My name is (Maria Angeli). I am from (Italy). My student number is (123456). I cannot find my EC representative. I am at the information desk.

What should I do if I have missed my flight or my flight is delayed?

You should notify EC by calling +1 514 947 1030 (from the information desk or a mobile phone) to rearrange your transfer time and avoid additional costs. A useful phrase to use: My name is (Maria Angeli). I am from (Italy). My student number is (123456) and my flight has been changed. My new flight number is (1234) arriving at (time).

What should I do if I haven't booked an EC transfer?

STM (Société de transport de Montréal) has the 747 Bus line service that runs 24 hours a day, 7 days a week, between the Montréal-Trudeau airport and the Gare d'autocars de Montréal terminal (Berri-UQAM subway station). The fare is \$10 and Wi-Fi service is available on most 747 buses. For more information, visit www.stm.info. You can also take a taxi to your accommodation.

Your First Day at School

How can I find my way to school?

You can find this information on your EC Accommodation Profile, or feel free to ask your host family or residence.

What if I haven't booked EC accommodation?

You can take the bus and/or subway (called Métro) to Guy Concordia Station on Green line. The school is located 1 minute away.

What time should I arrive?

On your first day, please come to school at 8.15 a.m. for the first day of orientation.

Arrival at EC Accommodation

What should I expect at my EC accommodation?

You will receive a warm, personal welcome, whether you have booked homestay or residence. All our hosts are fully briefed on how to make you feel comfortable and prepared for your first day of lessons. In our residences, an EC representative will be available at the weekend to help and answer any questions.

First Sunday Activities

What should I do on the Sunday before school starts?

You will have the option of participating in activities arranged by EC. This is an opportunity to meet other new EC students, relax and be introduced to your new city together. With an EC staff member on hand, you can also ask any questions you may have. We will notify you of the Sunday activity schedule around 2 weeks before you start school.

Public holidays

Schools do not open on public holidays, so if Monday is a public holiday, your first day at the school will be on Tuesday.

2026 Public holidays on a weekday: 01

January, 03 April, 18 May, 24 June, 01 July, 07 September, 30 September, 12 October, 11 November, 24 December & 25 December.

What should I bring with me?

It's important to bring these documents with you on your first day:

- Proof of health insurance covering the length of programme. This is required for you to start lessons
- Visa and passport

What can I expect on my first day?

What will my timetable be?

You will receive your timetable at school.

What do I do if public transportation is temporarily unavailable?

In case of bad weather, public transport strikes etc, please check the [EC Montreal Facebook page](#) for any important updates or call the emergency number.

Timetable

What will my timetable be?

This is a sample timetable, times may change and are not guaranteed.

General English (20 lessons/week) : Core Classes (Mon-Fri)

Semi-Intensive English (24 lessons/week) : Core Classes (Mon-Fri) & Special Focus Classes (Tue & Thu)

Semi-Intensive English (26 lessons/week) : Core Classes (Mon-Fri) & Special Focus Classes (Mon, Wed & Fri)

Intensive English (30 lessons/week) : Core Classes (Mon-Fri) & Special Focus Classes (Mon-Fri)

Sample Timetable

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