Tuition Refund Policy – Approved Program

EC Vancouver		ID-03980
Name of Institution		Institution Number
Tuition Refund Policy	2025	
Name of Policy	Effective Date	

English Language Programmes - tuition of at least \$4000 Name of Program

Approved Programs – In-class	Refund Due
Before program start date, institution receives a notice of withdra dismissal:	wal or provides a notice of
 No later than seven days after student signed the enrolment contract, and Before the program start date. 	100% of tuition and all related fees, other than application fee. Related fees include: administrative fees, application fees, assessment fees, and fees charged for textbooks or other course materials.
 More than seven days after student signed the enrolment contract, and Before the program start date. 	Institution may retain up to 10% of tuition, to a maximum of \$1,000 paid or payable under a contract.
After the program start date, the institution provides a notice of of withdrawal (applies to all programs):	lismissal or receive a notice
No later than seven days after the program start date, the institution provides a notice of dismissal or receives a notice of withdrawal	Institution may retain up to 10% of tuition, to a maximum of \$1,000 paid or payable under a contract.
After program start date, institution provides a notice of dismissa withdrawal	or receives a notice of
After the program start date, and up to and including 10% of instruction hours have been provided.	Institution may retain up to 10% of tuition paid or payable under a contract.

Approved Programs – In-class	Refund Due
After the program start date, and after more than 10% but before 30% of instruction hours have been provided.	Institution may retain up to 30% of tuition paid or payable under a contract.
After the program start date, and after more than 30% but before 50% of instruction hours have been provided.	Institution may retain up to 50% of tuition paid or payable under a contract.
After the program start date, and after more than 50% of instruction hours have been provided.	No refund due
Student does not attend – "no-show" (applies to all students exceprogram delivered solely by asynchronous distance education):	ept those enrolled in a
A student does not attend the first 30% of the program.	Institution may retain up to 50% of the tuition paid under a contract.
Approved Programs – In-class	Refund Due
Institution receives a refusal of study permit (applies to internation study permit):	onal students requiring a
Before 30% of instruction hours would have been provided, had the student started the program on the later of the following:	100% tuition and all related fees, other than application fee.
Student has not requested additional Letter(s) of Acceptance.	
Approved Programs – All Delivery Methods	Refund Due
Student enrolled in a program without having met the admission program	requirements for the
	100% tuition and all

The institution must pay the tuition or fee refund **within 30 days** after receiving notice of withdrawal or refusal of study permit; providing a notice of dismissal, or the date on which the first 30% of the hours of instruction are provided (no-show).