

FAQS for Agents EC Bristol Closure

Important Update for Partners

We would like to inform you of an important change regarding EC Bristol. From 30th June 2026, EC Bristol will cease operations.

We want to reassure you that:

- All current and future students until this date will continue to receive the same high-quality learning experience and support.
- Multiple flexible options are available for students, including transfers or refunds.
- EC staff will guide agents and students through the transition every step of the way.

We deeply value your partnership and have prepared the following FAQ to make this transition as smooth as possible.

For In-House Students

Student Options:

What options do current EC Bristol students have?

Students that are currently in school whose course will end before the 26th June 2026 will not be impacted by the planned closure and will continue to experience the same high-quality teaching and service support until the school closes.

Students that are currently in school and their course will end after the 26th June 2026, may choose one of the following:

- Transfer to another EC UK school after the 26th June for the remaining duration of their course. (No additional tuition fees will be due and EC will provide up to £100 to support transfer costs).
- Transfer to another EC school worldwide (subject to visa requirements and additional fees may apply).
- Receive a refund for the unused portion of tuition and accommodation, in line with EC's terms and conditions.

How do students confirm their option?

Students should speak with the EC Bristol team directly. Agents may also contact EC on behalf of their students.

When is the last day of classes at EC Bristol?

The final day of classes will be 26th June 2026.

Visas

What happens to a visa if a student transfers?

- If a student transfers to another EC school within the UK, their visa is still valid.
- If a student transfers to another school in the UK their EVW/Visitor visa will still be valid.
- Students do not need to visit an embassy again for a transfer.
- If students are travelling on a STS visa and transfer to another school in the UK their STS visa would not be valid and they would need to return to their home country and re-apply under a different school.

What happens to a visa if a student cancels their course?

- If a student has a STS Visa they would be required to leave the UK.
- Students with an EVW or Visitor visa can continue to stay in the UK for the full duration of the visa.

We strongly recommend that official immigration guidance is sought or students should speak to an advisor with specific questions about their visa.

Accommodation

What about students who booked accommodation with EC?

- Students transferring to another EC school will be supported with housing arrangements at their new location.
- Students choosing a refund will receive a refund for the unused portion of accommodation in line with EC's terms and conditions.

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Academics & Student Experience

Will courses or academic progress at EC Bristol be affected?

Nothing will change between now and the closure date. Students will continue their programmes at the same level with no disruption to their academic progress. Should a student opt to transfer to an alternative EC Centre in the UK before EC Bristol closes, there will be no disruption to their academic progress, although teachers will obviously change.

Will students need to take another placement test if they transfer?

Students transferring to another EC school will continue at their current level based on their EC Bristol academic record. Placement testing will normally not be required unless there has been a significant gap in study.

Will students still receive EC certificates?

Yes. Students will receive an **EC certificate** from EC Bristol for their course up to the 30th June 2026. Those students opting to transfer to an alternative EC Centre will receive an EC certificate from the new EC Centre covering their full course.

Health Insurance

What happens to student health insurance booked through EC?

If a student transfers to another EC school in the UK, their health insurance coverage can continue for the duration of their studies.

Since the insurance policy is a non-refundable product, if a student chooses to cancel their course no refund would be due.

Finance

How are refunds processed?

Refunds for EC Bristol students will be processed via the booking agency, in line with EC's standard timelines and terms and conditions.

How is the £100 transfer cost covered?

To receive direct payment from EC, the student must provide a receipt documenting the transfer costs incurred for the move to another EC school.

Ongoing Support

Who will support students during the transition?

The EC Bristol team, together with EC's admissions team, will continue supporting students until the closure date to ensure all students are successfully transferred or supported with their chosen option.

Who should agents contact with questions?

Agents may contact their usual EC Sales Manager.

For Students Yet to Arrive

What if a student is already in the UK but has not yet started at EC Bristol?

Students already in the UK who were planning to begin their course at EC Bristol will be offered the same options as other future students.

What happens to students that are booked to arrive and depart prior to the 26th June 2026?

Students that are scheduled to arrive and depart before the 26th June 2026 will not be impacted by the planned closure and can expect to receive the same high-quality teaching and service support EC is renowned for until the school closes.

What happens to students that have booked courses that start prior to the 26th June 2026 but depart after EC Bristol is scheduled to close?

Students will have the option to:

- Start at EC Bristol and transfer to another EC UK school after the 26th June for the remaining duration of their course. (No additional tuition fees will be due and EC will provide up to £100 to support transfer costs).

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- Transfer to another EC UK school for the entirety of the booked duration (No additional tuition fees will be due and EC will provide up to £100 to support transfer costs if there is evidence that transport arrangements have already been made to arrive in Bristol).
- Transfer to another EC school worldwide for the entirety of the booked duration (subject to visa requirements and additional fees may apply)
- Receive a refund in line with EC's terms and conditions (for those students that have already paid).
- If accommodation has been booked but not paid for, and the student plans to transfer to an alternative EC School, the student will have the option to re-book an accommodation option through EC where a new price may occur. If the student has opted to transfer to an alternative EC School in the UK, accommodation details for the new destination will be provided by EC.
- Students may also arrange their own accommodation, and unused EC housing will be refunded in line with terms and conditions (if students have already paid).

What happens to students who have booked EC Bristol but will arrive after 26th June 2026?

- Transfer to another EC UK school (No additional tuition fees will be due and EC will provide up to £100 to support transfer costs if there is evidence that transport arrangements have already been made to arrive in Bristol).
- Transfer to another EC school worldwide (subject to visa requirements and additional fees may apply).
- They may also cancel and receive a refund in line with EC's terms and conditions (for those students that have already paid).

Will visas issued for EC Bristol still be valid?

- If a student transfers to another EC school in the UK, EC will support the visa transfer process.
- If a student decides to transfer to another school in the UK, they would need to re-apply for their visa.
- If a student decides to cancel their course their visa will be cancelled.

What about accommodation for new arrivals into Bristol?

- If EC accommodation has already been booked (and paid for), and the student plans to transfer to an alternative EC School in the UK, the student will be provided with a similar accommodation option at the new EC destination at no extra cost. Extensions beyond the original end date will be managed by the new EC School (at local rates and subject to availability).

Future Relationship with EC

Will this affect future bookings with EC?

Not at all. EC continues to operate schools in the UK and worldwide. The strategic decision to close EC Bristol will support consolidation within EC and the wider industry ensuring students always receive the academic quality and positive experience associated with EC.

Will my commercial terms change?

There will be no changes to current commercial terms. Agents may contact their usual EC Sales Manager for any further information related to commercial terms.