

# FAQS for Students EC Bristol Closure

## What is happening to EC Bristol?

EC Bristol will close on 30th June 2026.

## When is the last day of classes at EC Bristol?

The final day of classes will be 26th June 2026.

## Will my course be affected before then?

There will be no impact for students currently in-house or for those booked to arrive and depart prior to the 26th June 2026. All students will continue to receive the same high-quality teaching and support until the school closes.

## If my booked course ends after the 26th June, what are my options?

You can choose one of the following:

- Transfer to another EC UK school (EC will provide up to £100 to support transfer costs and no additional tuition fees will apply).
- Transfer to another EC school worldwide (subject to visa requirements and additional fees may apply).
- Receive a refund for the unused portion of tuition and accommodation, in line with EC's terms and conditions.

## What happens to my visa if I transfer?

- If you transfer to another EC school within the UK, EC will support you with the documents needed to update your study permit if required.
- If you transfer to another school in the UK your EVW/ Visitor visa will still be valid.
- You will not need to visit an embassy again for a transfer.
- If you are travelling on a STS visa and transfer to another school in the UK, your STS visa will not be valid and you would need to return home to re-apply under a different school.

## What happens to my visa if I cancel my course?

- If you have a EVW or Visitor visa you can stay in the UK for the full duration of your visa.
- If you have a STS visa you would be required to leave the UK.

We strongly recommend you should check official immigration guidance or speak to an advisor with regards to your specific requirements.

## Accommodation

### What happens to my accommodation with EC?

- If you decide to transfer to another EC school, we will help you with housing arrangements at your new location.
- If you choose to cancel, you will receive a refund for the unused portion of accommodation in line with EC's terms and conditions.

## Academics & Student Experience

### Will courses or academic progress at EC Bristol be affected?

Nothing will change between now and the closure date. You will continue your course at the same level with no disruption to your academic progress. If you opt to transfer to an alternative EC Centre in the UK there will be no disruption to your academic progress, although teachers will obviously change.

### Will I need to take another placement test if they transfer?

If you transfer to another EC school, you will continue at your current level based on your EC Bristol academic record. Placement testing will normally not be required unless there has been a significant gap in study.

### Will I still receive EC certificates?

Yes. You will receive an EC certificate from EC Bristol for your course up to 26th June 2026. If you opt to transfer to an alternative EC Centre, you will receive an EC certificate from the new EC Centre covering your full course.

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## Health Insurance

### **What happens to my health insurance booked through EC?**

If you transfer to another EC school in the UK, your health insurance coverage can continue for the duration of your studies.

Since the insurance policy is a non-refundable product, if you choose to cancel your course no refund would be due.

## Finance

### **How are refunds processed?**

Refunds for EC Bristol students will be processed via the booking agency, in line with EC's standard timelines and terms and conditions.

### **How is the £100 transfer cost covered?**

To receive direct payment from EC, you must provide a receipt documenting the transfer costs incurred for the move to another EC school.

## Ongoing Support

### **Who will support me during the transition?**

The EC Bristol team, together with EC's admissions team, will continue supporting you until the closure date to ensure you are successfully transferred or supported with your chosen option.

## **For Students Yet to Arrive**

### **What if I'm already in the UK but have not yet started at EC Bristol?**

If you are already in the UK and were planning to begin your course at EC Bristol, you can choose from the following options:

- If your course is booked to start and end before the 26th June you can study at EC Bristol for your entire stay as originally planned.
- If your course is booked to end after the 26th June 2026 see options below.

### **If my course is booked to start before the planned EC Bristol closure date but ends after the 26th June, what are my options?**

You can choose one of the following:

- Start at EC Bristol and transfer to another EC UK school after the 26th June for the remaining duration of your course. (No additional tuition fees will be due and EC will provide up to £100 to support transfer costs).
- Transfer to another EC UK school (No additional tuition fees will be due and EC will provide up to £100 to support transfer costs if there is evidence that transport arrangements have already been made to arrive in Bristol).
- Transfer to another EC school worldwide (subject to visa requirements and additional fees may apply)
- Receive a refund for the unused portion of tuition and accommodation, in line with EC's terms and conditions.

### **What happens if I have booked EC Bristol but will arrive after 26th June 2026?**

You can choose the following options:

- If you prefer, you may transfer to another EC school in the UK (EC will reimburse up to £100 of transfer costs if there is evidence that transport arrangements have already been made to arrive in Bristol).
- You may also cancel and receive a refund in line with EC's terms and conditions (for those students that have already paid).

### **What happens to my visa if I transfer?**

- If you transfer to another EC school within the UK, EC will support you with the documents needed to update your study permit if required.
- If you decide to transfer to another school in the UK, you would need to re-apply for your visa under the new school.

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## **What happens to my visa if I cancel my course?**

- You would be required to cancel your visa with EC

We recommend you always seek official immigration guidance or speak to an advisor about your specific requirements.

## **What about accommodation for my arrival into Bristol?**

- If EC accommodation has already been booked (and paid for), and you plan to transfer to an alternative EC School in the UK, you will be provided with a similar accommodation option at the new EC destination at no extra cost. Extensions beyond the original end date will be managed by the new EC School (at local rates and subject to availability).
- If accommodation has been booked but not paid for, and you plan to transfer to an alternative EC School (either in the UK or globally), you will have the option to re-book an accommodation option through EC where a new price may occur. If you have opted to transfer to an alternative EC School, accommodation details for the new destination will be provided by EC.
- You may also arrange your own accommodation, and unused EC housing will be refunded in line with terms and conditions (if you have already paid).

## **Who can I contact for help?**

If you have booked through an Agency in your home country they will be able to support you with any changes you would like to make. And the EC Bristol team are always available locally to support you throughout the process.