

FAQS for Students EC Montreal Closure

What is happening to EC Montreal?

EC Montreal will close on 30th September 2026.

When is the last day of classes at EC Montreal?

The final day of classes will be 25th September 2026.

Will my course be affected before then?

There will be no impact for students currently in-house or for those booked to arrive and depart prior to 25th September 2026. All students will continue to receive the same high-quality teaching and support until the school closes.

If my booked course ends after 25th September, what are my options?

You can choose one of the following:

- Transfer to another EC Canada school (EC will provide up to C\$200 to support transfer costs).
- Transfer to another EC school worldwide (subject to visa requirements).
- Receive a refund for the unused portion of tuition and accommodation, in line with EC's terms and conditions.

What happens to my visa if I transfer?

- If you have an eTA or Temporary Resident Visa, you can transfer within Canada without any issue, EC will support you with your transfer.
- If you have a study permit, you will need to apply to change your visa to an eTA or TRV to transfer to another centre. If you wish to stay on a study permit, you will have to apply for another study permit using a PAL from the institution you wish to transfer to.

What happens to my visa if I cancel my course?

Your visa conditions will still apply. You should check official immigration guidance or speak to an advisor.

Accommodation

What happens to my accommodation with EC?

- If you decide to transfer to another EC school, we will help you with housing arrangements at your new location.
- If you choose to cancel, you will receive a refund for the unused portion of accommodation in line with EC's terms and conditions.

Academics & Student Experience

Will courses or academic progress at EC Montreal be affected?

Nothing will change between now and the closure date. You will continue your course at the same level with no disruption to your academic progress. If you opt to transfer to an alternative EC Centre in Canada before EC Montreal closes, there will be no disruption to your academic progress, although teachers will obviously change.

Will I need to take another placement test if they transfer?

If you transfer to another EC school, you will continue at your current level based on your EC Montreal academic record. Placement testing will normally not be required unless there has been a significant gap in study.

Will I still receive EC certificates?

Yes. You will receive an EC certificate from EC Montreal for your course up to 25th September 2026. If you choose to transfer to an alternative EC school, you will receive an EC certificate from your new school covering your full course.

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Health Insurance

What happens to my health insurance booked through EC?

If you transfer to another EC school in Canada, your health insurance coverage can continue for the duration of your studies.

Since the insurance policy is a non-refundable product, if you choose to cancel your course, no refund would be due.

Finance

How are refunds processed?

Refunds for EC Montreal students will be processed via the booking agency, in line with EC's standard timelines and terms and conditions.

How is the C\$200 transfer cost covered?

To receive direct payment from EC, you must provide a receipt documenting the transfer costs incurred for the move to another EC school.

Ongoing Support

Who will support me during the transition?

The EC Montreal team, together with EC's admissions team, will continue supporting you until the closure date to ensure you are successfully transferred or supported with your chosen option.

For Students Yet to Arrive

What if I'm already in Canada but have not yet started at EC Montreal?

If you are already in Canada and were planning to begin your course at EC Montreal, you can choose from the following options:

- If your course is booked to start and end before 25th September, you can study at EC Montreal for your entire stay as originally planned.

If my booked course ends after 25th September, what are my options?

- You can choose one of the following:
 - Start at EC Montreal and transfer to another EC Canada school after 25th September for the remainder of your course (No additional tuition fees will be due and EC will provide up to C\$200 to support transfer costs).
 - Transfer to another EC Canada school (EC will provide up to C\$200 to support transfer costs).
 - Transfer to another EC school worldwide (subject to visa requirements and additional fees may apply).
 - Receive a refund for the unused portion of tuition and accommodation, in line with EC's terms and conditions.

What happens if I have booked EC Montreal but will arrive after 25th September 2026?

- If you prefer, you may transfer to another EC school in Canada (EC will reimburse up to C\$200 of transfer costs if there is evidence that transport arrangements have already been made to arrive in Montreal).
- You may also cancel and receive a refund in line with EC's terms and conditions (for those students that have already paid).

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Will visas issued for EC Montreal still be valid?

- If you have an eTA or Temporary Resident Visa, you can transfer within Canada without any issue. If you have an eTA or Temporary Resident Visa, EC will support you with your transfer
- If you have a study permit, you will need to apply to change your visa to an eTA or TRV to transfer to another centre. If you wish to stay on a study permit you will have to apply for another study permit using a PAL from the institution you wish to transfer to.

What happens to my visa if I cancel my course?

- Your visa conditions will still apply. You should check official immigration guidance or speak to an advisor.

What about accommodation for my arrival into Montreal?

- If your EC accommodation has already been booked (and paid for), and you plan to transfer to an alternative EC School in Canada, you will be provided with a similar accommodation option at the new EC destination at no extra cost. Extensions beyond the original end date will be managed by your new EC school (at local rates and subject to availability).
- If accommodation has been booked but not paid for, and you plan to transfer to an alternative EC school (either in Canada or globally), you will have the option to re-book an accommodation option through EC where a new price may occur. If you have opted to transfer to an alternative EC school, accommodation details for the new destination will be provided by EC.
- You may also arrange your own accommodation, and unused EC housing will be refunded in line with terms and conditions (if you have already paid).

Who can I contact for help?

If you have booked through an Agency in your home country, they will be able to support you with any changes you would like to make. The EC Montreal team are always available locally to support you throughout the process.