

# The Kenmore



# Comfortable student accommodation in San Francisco

#### Comfort, convenience and community: Experience modern student living with EC

Stay at the Kenmore in San Francisco's Pacific Heights and enjoy a welcoming, convenient place to call home while you study.

Choose from a range of room types, including half-board meals, daily cleaning, and essential amenities. This classic Victorian building is updated for modern student living, offering easy access to public transportation, study spaces and the beauty of San Francisco's iconic sights nearby.

# Your neighbourhood

Located in the scenic tree-filled Pacific Heights, the friendly Kenmore Aparthotel is only minutes away from the unbeatable views of the Golden Gate Bridge, San Francisco Bay, and Alcatraz.

#### **Your Accommodation**

The Kenmore Aparthotel is steps away from the bus stop and two blocks away from the cable car line, which passes through Chinatown on the pleasant ten-minute trip to the downtown business and shopping districts.

#### **Cleaning and Laundry**

It's also a shopping mecca: Here, you'll discover everything from luxury brands to indie boutiques and vintage finds. Take home a new treasure!

A classic Victorian building reflecting San Francisco's distinctive style from the 1880s, Kenmore House has been updated with modern comforts, security systems, and convenient amenities for students and guests.

Bed linens are changed twice weekly, with daily dusting, sweeping, and trash removal. Common areas are cleaned daily. Coin-operated machines are available, with a washing cost of \$2.25 and drying at 25 cents per 10 minutes. Guests are responsible for their own detergent.

#### Room type

Single Room / Twin Room

#### **Bathroom**

Single room: Private or Communal

Bathroom

Twin room: Shared Bathroom

#### **Board status**

Half Board (no kitchen facilities are available)

#### **Available**

Year-round

#### Arrival and departure

Saturday/Saturday



# **Key Features**

Heating

Bed linen

Towels

phone iron

hairdryer

24/7 security

Half board (breakfast and dinner). A typical breakfast consists of hot eggs, fruit, toast, cereal, coffee/tea available Monday – Saturday. Continental breakfast and brunch served on Sundays. Full dinner provided Monday – Saturday, menu changes daily. Food is being served in dining room each day for tenants.

#### **Meal Description**

Each room includes a desk, lamps, dressers, closets, WiFi, and television. Utility bills are included

#### **Room Furnishings**

Kenmore House offers three types of rooms:

#### Wellbeing for 16/17 year old students

Twin Room (Shared Hall Bath): Twin rooms only available for 16/17 year olds when 2 students book together. 18+ students can book a twin product individually.

#### Airport pickup

Single Private Studio (Shared Bathroom): For those seeking more privacy.

# **Arrival procedures**

#### If your flight is delayed or missed

Private Room (Private Bathroom): Full privacy and bathroom access.

Reception team available 24/7 with Assistance available for booking EC activities, making appointments, supporting any maintenance issues and communicating with family in home country.

Students must follow EC San Francisco's 10pm curfew policy. The curfew policy is enforced with evening checks.

To book an airport transfer, provide your flight number, arrival time, terminal, and airport of origin at least two weeks in advance. The driver will contact you the day before your flight via WhatsApp or email.

Who will I meet at the airport?For international flights: You will meet an EC transportation representative, who will pick you up at the curb, cross to the middle island and just before the Taxi zone. Look for a sign saying "LIMOUSINE ZONE" and wait for your driver there.For domestic flights: Exit baggage claim to the curbside and notify your driver via WhatsApp or email which door you exited.It is best to be in touch with your driver upon landing.

If you cannot locate the driver within 10 minutes, call the driver directly at +1 415-350-9944. Only call the EC emergency line if you cannot reach the driver. (Suggested phrase: "Hi, my name is [Your Name]. I am from [Country]. I am near exit A/B/C.")

If your flight is delayed or you miss it, call EC at +1 424-428-8866 from your mobile or the airport information desk. This will help rearrange your transfer and avoid additional costs. (Suggested phrase: "My name is [Your Name]. I am from [Country]. My flight has been changed. My new flight number is [Flight Number] arriving at [Time].")

#### **Address**

#### Residence address

1570 Sutter St, San Francisco, CA 94109

Phone number: +1 415 776 5815

Emergency number: <u>+1-424-428-8866</u>

#### Journey to school

The distance to school is approximately 25 minutes via public transportation, and 40 minutes walking.



#### Other ways to get to your residence

For students under 18 arriving or departing between 8:00 pm and 8:00 am, return airport transfers are mandatory.

Note: International arrivals should plan for a 90-minute wait, and domestic arrivals should allow 30 minutes after landing for luggage retrieval.

#### **House Rules**

- Students must be 16+ to choose this accommodation.
- Mixed gender. Male and female students share common areas and facilities, but bedrooms are single gender.
- No deposit required.
- For 18+ students, overnight guests are allowed for single rooms for 3 nights max. Authorization Form needs to be filled in.
- · Smoking is not permitted
- Minimum stay: 2 weeks

While we promote and support diversity, we cannot guarantee a language mix. However, we always encourage students to use English to communicate and be respectful and inclusive of others.

EC provides a clean-living space for all students and expects a basic level of respect from all students. For example, if something is dropped, pick it up; do not leave clothes and belongings on the floor; place rubbish and leftovers in a garbage bag Students are required to follow the <a href="EC Student Code of Conduct">EC Student Code of Conduct</a>; failure to do so can result in termination of the accommodation.

## **Cancellations**

#### Cancellation prior to arrival

Students cancelling or postponing their accommodation 14 days or less before their accommodation dates will be charged a two-week accommodation fee at the rate quoted in the price list for the accommodation booked and the accommodation placement fee.

### Cancellation after arrival

Students leaving their accommodation must give notice in writing four weeks before termination. If the 4-week notice period is not provided, a cancellation fee equal to 4 weeks of accommodation costs will apply. After deducting the accommodation price used at the rate quoted in the price list, including the required notice period charged at the same rate, students will be refunded the remaining accommodation costs.

The easiest way to travel from the airport is by taxi. Shared door-to-door shuttles are also available at a cheaper price. BART (Bay Area Rapid Transit) trains also run from SFO airport and are the cheapest way to get to downtown San Francisco, see www.bart.gov





