



Pre-Arrival to First Day



Centre Information

EC Bristol

63 Queen Square, BS1 4JZ Bristol, UK

[See Inside](#)

Phone number: [+44 \(0\) 1179 388 600](tel:+44201179388600)

Emergency number:

(For use outside of office hours only)

[+44 \(0\) 77 1356 1436](tel:+44201179388600)

Opening Hours

Monday	09:00 – 17:00
Tuesday	09:00 – 17:00
Wednesday	09:00 – 17:00
Thursday	09:00 – 17:00
Friday	09:00 – 17:00
Saturday	Closed
Sunday	Closed
Office hours	09:00 – 17:00



Arrival

Arrival at Airport

I want an EC airport transfer, can I arrive at any time?

If you have booked accommodation with EC you must arrive at the airport between 08:00 and 20:00. Late/early arrivals may be asked to book alternative accommodation

What information do I need to give to book an airport transfer?

Please provide your flight number, arrival time, terminal and airport of origin – minimum 2 week in advance.

Who will I meet at the airport?

You will meet an EC transportation representative holding a sign with student's name at the arrivals.

What should I do if I cannot find the EC representative?

If after 10 minutes you cannot see the EC representative, just call the EC emergency phone +44 77 1356 1436 (from the information desk or a mobile phone). (Useful phrase to use: Hi, My name is (FULL NAME). I am from (COUNTRY). My student number is (STUDENT NO.). I cannot find my EC representative. I am at the information desk.)

What should I do if I have missed my flight or my flight is delayed?

You should notify EC by calling the emergency phone if out of office hours +44 77 1356 1436 (from the information desk or a mobile phone) to rearrange your transfer time and avoid additional cost. (Useful phrase to use: Hi, My name is (*Full name*). I am from (*country*). My student number is (*student number*) and my flight has been changed/ delayed. My new flight number is (*flight number*) arriving at (*time*).

What should I do if I haven't booked an EC transfer?

If you arrive in London, you can catch the National Express <https://www.nationalexpress.com/en> – however, coaches need to be booked in advance. Coaches run 24 hours a day, are air-conditioned and many offer free Wi-Fi. There are also train express services running from London Heathrow, Gatwick and Stansted airports. For more info on train, coach & taxis from London airports, please check on <https://www.visitlondon.com/traveller-information/?ref=nav#UDyzEp0LhQbDiyVr.97>. If you arrive in Bristol, you can catch the Bristol Flyer bus (A1), <https://flyer.bristolairport.co.uk> which runs daily at least every 10 minutes except on Christmas Day, Boxing Day and New Year's Day. For more information on prices, please click on the links.

Your First Day at School

How can I find my way to school?

You can find this information on your EC Accommodation Profile, or feel free to ask your homestay host or residence.

What if I haven't booked EC accommodation?

You can plan your journey to school by train <https://www.travelinesw.com> or bus

Arrival at EC Accommodation

What should I expect at my EC accommodation?

Your homestay will give you a warm and personal welcome. All our hosts are fully briefed on how to make you feel comfortable and prepared for your first day of lessons.

First Sunday Activities

What should I do on the Sunday before school starts?

You will have the option of participating in activities arranged by EC. This is an opportunity to meet other new EC students, relax and be introduced to your new city together. With an EC staff member on hand, you can also ask any questions you may have. We will notify you of the Sunday activity schedule around 2 weeks before you start school.

Public holidays

What happens on public holidays? Schools do not open on public holidays, so if Monday is a public holiday, your first day at the school will be on Tuesday.

2026 Public holidays on a weekday: 01 Jan, 03 Apr, 06 Apr, 04 May, 25 May, 31 Aug, 25 Dec, 28 Dec

What time should I arrive?

8:15 am.

What should I bring with me?

It's important to bring these documents with you on your first day:

- Passport and visa
- Your credit card to pay for any outstanding fees
- Financial Guarantee Letter if you are sponsored by the government

What do I do if public transportation is temporarily unavailable?

In case of bad weather, public transport strikes etc, please check the [EC Bristol Facebook page](#) for any important updates or call the emergency number.

What can I expect on my first day?

You'll experience the best possible welcome into the EC family on your first day. Enjoy undivided staff attention in a relaxed, friendly atmosphere. Here's what your first day will include:

- Detailed schedule of the day
- Orientation talk
- The remainder of your placement test (speaking)
- Welcome tour of the school
- Welcome activity (your day will end at around 16:15)

What will my timetable be?

You will receive your timetable at school at 10:30am

Timetable

What will my timetable be?

This is a sample timetable, times may change and are not guaranteed.

High Season Sample Timetable

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Low Season Sample Timetable

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